

# **Standard Schedule of Charges**

Common service charges applicable to all Savings Account, Salary (SB) & Current Account (CA) variants including Non-Resident Deposits (w.e.f. June 29, 2024)

| Schedule of Charges – SB & CA Account                            |                        |  |  |
|--|------------------------|--|--|
| Payment Services   | Charge Description     |  |  |
| Free limit on outward IMPS/NEFT/RTGS                             | As per product variant |  |  |
| RTGS payment (outward) ₹2,00,000 to ₹5,00,000 per transaction    | ₹14                    |  |  |
| RTGS payment (outward) above ₹5,00,000 per transaction           | ₹39                    |  |  |
| NEFT payment (outward) up to ₹10,000 per transaction             | ₹2                     |  |  |
| NEFT payment (outward) ₹10,001 to ₹1,00,000 per transaction      | ₹4                     |  |  |
| NEFT payment (outward) ₹1,00,001 to ₹2,00,000 per transaction    | ₹14                    |  |  |
| NEFT payment (outward) above ₹2,00,000 per transaction           | ₹14                    |  |  |
| MPS payment (outward) up to ₹1,000 per transaction               | ₹2.11                  |  |  |
| MPS payment (outward) above ₹1,000 to ₹25,000 per transaction    | ₹4.22                  |  |  |
| MPS payment (outward) above ₹25,000 to ₹5,00,000 per transaction | ₹12.70                 |  |  |
| DD (PO) issuance charges - above ₹1 (min ₹75 & max ₹10,000)      | ₹4 per ₹1,000          |  |  |
| DD (PO) - duplicate Issuance per instrument                      | ₹100                   |  |  |
| DD (PO) - cancellation/revalidation charges per instrument       | ₹100                   |  |  |
| Cheque stop payment per instrument                               | ₹100                   |  |  |
| Cheque stop payment per series                                   | ₹300                   |  |  |
| Cheque return charges - financial reason for inward              | ₹500                   |  |  |
| Cheque return charges - financial reason for outward             | ₹150                   |  |  |
| ECS/NACH return charges - financial reason                       | ₹500                   |  |  |



| Collection Services   | Charge Description |
|---|--------------------|
| Intra bank fund transfer – collection   | Free               |
| RTGS collection   | Free               |
| NEFT collection   | Free               |
| IMPS collection   | Free               |
| Cheque collection (local clearing)  | Free               |
| Cheque collection (outstation) up to & including ₹5,000 per instrument                    | ₹25                |
| Cheque collection (outstation) above ₹5,000 & up to & including ₹10,000 per instrument    | ₹50                |
| Cheque collection (outstation) above ₹10,000 & up to & including ₹1,00,000 per instrument | ₹100               |
| Cheque collection (outstation) above ₹1,00,001 per instrument                             | ₹150               |

| Cash Transaction  | Charge Description            |  |  |
|---|-------------------------------|--|--|
| Cash deposit free limit at branch - per month                           | As per product variant        |  |  |
| Cash handling charges (CHC) for deposit beyond free limit               | ₹3.50/1,000 (Min. ₹100)       |  |  |
| Cash pick-up & delivery at client location                              | Agency charges (actual) + CHC |  |  |
| Cash withdrawal at POS (card/ non-card based)                           | 1% of transaction amount      |  |  |
| Pass Book   | Charge Description            |  |  |
| Free - passbook facility  | As per product variants       |  |  |
| Duplicate - passbook with current balance                               | ₹100                          |  |  |
| Duplicate - passbook issuance with previous 40 entries and part thereof | ₹100                          |  |  |
| Statement of Account  | Charge Description            |  |  |
| Free - monthly statement  | As per product variant        |  |  |
| Duplicate - monthly statement   | ₹100                          |  |  |
| Free - annual consolidated statement                                    | As per product variants       |  |  |
| Duplicate - annual consolidated statement                               | ₹200                          |  |  |
| Email – statement (monthly)   | Free                          |  |  |



| Cheque Book   | Charge Description  |
|---|---|
| Free – personalised multi city at par cheque book   | As per product variant  |
| Additional cheque leaves over & above free limit as per product variant   | ₹2/leaf   |
| Miscellaneous Services  | Charge Description  |
| Standing instruction charges involving Bandhan Bank accounts  | Free  |
| Account closure charges within 14 days of account opening   | Nil   |
| Account closure within 6 months – customer induced  | ₹300  |
| Account closure after 6 months and above – customer induced   | Nil   |
| Free SMS alert services   | Free  |
| SMS alert charges per month   | Free  |
| Postal charges - registered post/speed post/courier charges per instance  | ₹50/actual  |
| Postal charges - ordinary post per instance   | ₹20/actual  |
| Record retrieval charges (cheque/instruction/charge slip)   | ₹100  |
| Signature, address and photo attestation  | ₹100  |
| Duplicate interest & balance certificate issuance charge  | ₹100  |
| Duplicate TDS certificate issuance charge   | ₹100  |
| Bank@home (free - cheque/cash pick up & drop) max ₹50,000 per visit (available only on SB premium and SB special) | As per product variant  |
| Charges, per instance, beyond free home banking limit   | ₹250  |
| Locker rent (per annum)   | Small - ₹3,000, Semi-Medium - ₹4,500, Medium<br>- ₹6,000, Large - ₹9,000  |
| Locker Rent Overdue Charges (All Sizes)   | 1st quarter - rent + 10% of annual rent 2nd quarter - rent + 25% of annual rent 3rd quarter - rent + 40% of annual rent 4th quarter - rent + 50% of annual rent |
| Breaking open of Locker   | ₹500 plus actual cost of breaking locker and change of lock   |



#### Note:

- A. This schedule is produced to keep customers informed of a broad range of services and applicable charges. For any services or charges not covered under this brochure, please contact your home Branch. High value cash deposit and withdrawal shall be permitted as per pre-defined arrangement with the Bank.
- B. The charges indicated above are exclusive of applicable tax. Taxes at prevailing rates as per Government rules shall be applicable over and above the mentioned charges.
- C. It will be the responsibility of the customer to have their valid e-mail ID, mobile number and address updated with the Bank at all times, so as to receive account information, transaction details, alerts etc.
- D. The service charges are subject to periodic revision, the prevailing charges would be hosted on <a href="https://bandhanbank.com/">https://bandhanbank.com/</a>
- E. Locker facility available in selected braches only.

## **Debit Card – Standard Schedule of Charges**

| Debit Card Transaction Limit |                       |                             |                            |                               |                            |
|------------------------------|-----------------------|-----------------------------|----------------------------|-------------------------------|----------------------------|
| Card Type                    | ATM Limit Per Day (₹) | Overseas ATM Limit Per Day^ | PoS Limit Per Day<br>(₹)^^ | Overseas PoS Limit Per Day^^^ | Txn Count<br>Per<br>Day^^^ |
| Elite Plus Debit Card        | ₹1,00,000             | FCY equivalent of ₹1,00,000 | ₹6,00,000                  | FCY equivalent of ₹6,00,000   | 20                         |
| Elite Debit Card             | ₹1,00,000             | FCY equivalent of ₹1,00,000 | ₹5,00,000                  | FCY equivalent of ₹5,00,000   | 20                         |
| MasterCard – Platinum        | ₹2,00,000             | FCY equivalent of ₹2,00,000 | ₹6,00,000                  | FCY equivalent of ₹6,00,000   | 15                         |
| RuPay- Platinum              | ₹2,00,000             | FCY equivalent of ₹2,00,000 | ₹6,00,000                  | FCY equivalent of ₹6,00,000   | 15                         |
| Mastercard Platinum Plus     | ₹50,000               | FCY equivalent of ₹50,000   | ₹3,00,000                  | FCY equivalent of ₹3,00,000   | 15                         |
| Mastercard Titanium          | ₹40,000               | FCY equivalent of ₹40,000   | ₹3,00,000                  | FCY equivalent of ₹3,00,000   | 15                         |
| Visa - Platinum              | ₹1,00,000             | FCY equivalent of ₹1,00,000 | ₹4,00,000                  | FCY equivalent of ₹4,00,000   | 15                         |
| Avni Debit Card              | ₹50,000               | FCY equivalent of ₹50,000   | ₹3,00,000                  | FCY equivalent of ₹3,00,000   | 15                         |
| Visa - Classic               | ₹40,000               | FCY equivalent of ₹40,000   | ₹1,00,000                  | FCY equivalent of ₹1,00,000   | 5                          |
| RuPay - Classic              | ₹40,000               | NA                          | ₹1,00,000                  | NA                            | 5                          |
| RuPay - PMJDY                | ₹40,000               | NA                          | ₹1,00,000                  | NA                            | 5                          |



| Debit Card Charges                      |  |  |                    |      |  |
|---|--|--|--------------------|------|--|
| Card Type Issuance Charge Annual Charge |  | Re-issuance in case of Loss of Card  | PIN Re-generation* |      |  |
| Elite Plus                              | Nil  | Nil  | Nil                | Nil  |  |
| Elite                                   | <ul> <li>Nil for Savings Elite Account</li> <li>₹1,500 (Savings Standard/NRE Standard/NRO Standard/Savings Advantage)</li> <li>₹750 (Savings Premium/NRE Premium/NRO Premium)</li> </ul> | <ul> <li>Nil for Savings Elite Account</li> <li>₹1,500 (Savings Standard/NRE<br/>Standard/NRO Standard/Savings<br/>Advantage)</li> <li>₹750 (Savings Premium/NRE<br/>Premium/NRO Premium)</li> </ul> | ₹150               | ₹100 |  |
| Avni Debit Card                         | ₹500   | ₹500   | ₹150               | ₹100 |  |
| MasterCard – Platinum                   | ₹750   | ₹500   | ₹150               | ₹100 |  |
| Mastercard Platinum Plus                | ₹750   | ₹750   | ₹150               | ₹100 |  |
| Mastercard Titanium                     | ₹300   | ₹300   | ₹150               | ₹100 |  |
| RuPay - Platinum                        | ₹350   | ₹350   | ₹150               | ₹100 |  |
| Visa - Platinum                         | ₹500   | ₹300   | ₹150               | ₹100 |  |
| Visa - Classic                          | ₹200   | ₹200   | ₹150               | ₹100 |  |
| RuPay - Classic                         | ₹200   | ₹200<br>~ ₹100 for product MB Sanchay  | ₹150               | ₹100 |  |
| RuPay - PMJDY                           | NA   | NA   | ₹150               | ₹100 |  |

| Debit Card ATM Domestic Transaction Charges |  |  |               |  |   |
|---|--|--|---------------|--|---|
| Card Type                                   | Free Transaction at Bandhan Bank ATM Per Month | Free Transaction at<br>other Bank ATM Per<br>Month | L nevona tree | Charges beyond free<br>limit Non- Financial<br>Txn | ATM Decline due to<br>Insufficient Funds <sup>+</sup> |
| Elite Plus                                  | Unlimited                                      | As per account type linked to the Debit Card       | ₹21           | ₹10  | ₹25   |
| Elite                                       | Unlimited                                      | As per account type linked to the Debit Card       | ₹21           | ₹10  | ₹25   |
| Avni Debit Card                             | Unlimited                                      | As per account type linked to the Debit Card       | ₹21           | ₹10  | ₹25   |
| Mastercard Platinum Plus                    | Unlimited                                      | As per account type linked to the Debit Card       | ₹21           | ₹10  | ₹25   |
| Mastercard Titanium                         | Unlimited                                      | As per account type linked to the Debit Card       | ₹21           | ₹10  | ₹25   |



| MasterCard – Platinum | Unlimited | As per account type linked to the Debit Card | ₹21 | ₹10 | ₹25 |
|-----------------------|-----------|--|-----|-----|-----|
| RuPay - Platinum      | Unlimited | As per account type linked to the Debit Card | ₹21 | ₹10 | ₹25 |
| Visa - Platinum       | Unlimited | As per account type linked to the Debit Card | ₹21 | ₹10 | ₹25 |
| Visa - Classic        | Unlimited | As per account type linked to the Debit Card | ₹21 | ₹10 | ₹25 |
| RuPay - Classic       | Unlimited | As per account type linked to the Debit Card | ₹21 | ₹10 | ₹25 |
| RuPay - PMJDY         | Unlimited | As per account type linked to the Debit Card | ₹21 | ₹10 | ₹25 |

| Debit Card International Transaction Charges |  |  |  |  |  |
|--|--|--|--|--|--|
| Debit Card Charges (Overseas)                | ATM Cash Withdrawal Charges (per instance) | ATM Balance<br>Enquiry (per<br>instance) | ATM Decline Charges -<br>Insufficient Balance (per instance) | Cross Currency Mark-ups on<br>International Transactions |  |
| Elite Plus                                   | ₹125                                       | ₹25                                      | ₹25  | 2%   |  |
| Elite  | ₹125                                       | ₹25                                      | ₹25  | 3.50%  |  |
| Avni Debit Card                              | ₹125                                       | ₹25                                      | ₹25  | 3.50%  |  |
| Mastercard Platinum Plus                     | ₹125                                       | ₹25                                      | ₹25  | 3.50%  |  |
| Mastercard Titanium                          | ₹125                                       | ₹25                                      | ₹25  | 3.50%  |  |
| MasterCard - Platinum                        | ₹125                                       | ₹25                                      | ₹25  | 3.50%  |  |
| RuPay - Platinum                             | ₹125                                       | ₹25                                      | ₹25  | 3.50%  |  |
| Visa - Platinum                              | ₹125                                       | ₹25                                      | ₹25  | 3.50%  |  |
| Visa - Classic                               | ₹125                                       | ₹25                                      | ₹25  | 3.50%  |  |
| RuPay - Classic                              | NA   | NA                                       | NA   | NA   |  |
| RuPay - PMJDY                                | NA   | NA                                       | NA   | NA   |  |

### Note:

- 1. The Charges mentioned above are the **Standard Schedule of Charges for Bandhan Bank Debit Cards**. Account type level offering, if any, will override the charges defined in the Debit Card Standard Schedule of Charges section.
- 2. For Product Specific Charges and Free Limits i.e., different Savings Account/Current Account Product Variants, please refer to Product Variant Charges



#### & Features under Schedule of Charges section

- 3. ^ Overseas ATM limit per day is a sub-limit of Overall ATM Limit i.e., per day total cash withdrawal from domestic and overseas locations ATM shall not exceed the Overall ATM Limit. Further, the Minimum and Maximum Foreign Currency equivalent that can be withdrawn from an overseas Visa/MasterCard affiliated ATM, will depend on local regulations and will vary from ATM to ATM. However, it will be subject to maximum limit specified above.
- 4. ^^ PoS limit per day is inclusive of domestic and international PoS & e-Com transactions.
- 5. ^^^ Overseas PoS limit per day is a sub-limit of Overall PoS Limit i.e., per day total purchase at domestic and overseas locations merchants shall not exceed the Overall PoS Limit. Further, the Minimum and Maximum Foreign Currency equivalent that can be transacted at any overseas Visa/MasterCard affiliated merchant, will depend on local regulations and will vary from merchant to merchant. However, it will be subject to maximum limit specified above
- 6. Ann Transactions count per day limit is applicable only for Financial & Non-Financial transactions at Bandhan Bank & Other bank ATMs.
- 7. \*Charges for Domestic ATM transaction declined due to insufficient fund shall be levied to the customer(s) holding SB Sanchay, SB Special, SB Digi, SB Digi Regular, SB Standard, NRE Standard, NRO Standard, CA Biz Standard, SB Advantage, CA Biz Advantage, SB Premium, NRE Premium, NRO Premium, CA Biz Premium, SB Elite and CA Biz Elite account.
- 8. There are no charges for using the Debit Card at domestic merchant locations and websites. However, at select merchants like IRCTC/Railway Stations/Petrol Pumps, etc. transaction charges/surcharge as per industry practices will be applicable, by the merchant.
- 9. Free transactions considered will include both financial (Cash Withdrawal) & non-financial (Balance Enquiry, Mini Statement, PIN Change etc.) transactions.
- 10. Transactions which fail on account of technical reasons shall not be counted as valid ATM transactions for the customer. Consequently, no charges therefore shall be levied.
- 11. Non-cash withdrawal transactions (such as balance enquiry, cheque book request, payment of taxes, funds transfer, etc.), which constitute 'on-us' transactions shall also not be part of the number of free ATM transactions.
- 12. Annual Maintenance Charges (AMC) will be applicable from 2<sup>nd</sup> Year onwards. It will be collected on the beginning of every anniversary year, from 2<sup>nd</sup> Year onwards, and no refund will be made for account closed during the year.
- 13. In case of debit card issued to Joint holder/Mandate Holder, the transaction limits, as mentioned above, are capped at Account Level and not at Card Level.
- 14. The daily withdrawal/transactions limit, at ATM, PoS & e-com, for Debit cards issued to minors above the age of 10 years, across all savings variants, would be ₹20.000.
- 15. \*The green PIN re-generation through Phone Banking IVR, ATM (OTP at registered Mobile No) or through Internet banking will not be charged.
- 16. \*\* Cross currency mark up on International transactions will be applicable for overseas ATM as well as international PoS & e-com transactions. ATM withdrawal charges at overseas locations ATM will be in addition to the cross-currency mark up on International transactions.
- 17. There are no charges for the replacement of damaged cards.
- 18. The cardholder shall indemnify and hold harmless Bandhan Bank from any and all consequences arising from the cardholder not complying with the Exchange Control Regulations of the RBI, breach of Foreign Exchange Management Act (FEMA) and the rules and regulations made there under and/or any other Act/Authority.
- 19. The charges indicated above are exclusive of applicable taxes. Taxes at prevailing rates as per Government rules shall be applicable over and above the mentioned charges.
  - The service charges are subject to periodic revision, the prevailing charges would be hosted on <a href="https://bandhanbank.com/">https://bandhanbank.com/</a>