

Concierge services exclusively for Bandhan Bank customers.

Bandhan Bank, in association with Aspire Lifestyles, facilitates access to a premium concierge service, offering high-touch, single-point-of-contact assistance for a range of lifestyle needs. This service is designed to save time and provide tailored solutions for a variety of requests. Delivered by Aspire Lifestyles, the concierge team is available 24/7 across multiple channels, ensuring a seamless experience for Bandhan Bank customers.

Bandhan Bank Concierge Response Centre

- Call - [18002672964](tel:18002672964)
(Monday to Sunday, 24x7)
- Email ID - conciergebandhanbank@aspirelifestyles.com

Concierge Services

Airport Concierge Services:

Aspire Lifestyles offers premium airport assistance to enhance your travel experience, whether for business or leisure.

Services include:

- Welcome greetings
- Express security check-ins
- Complete end-to-end assistance
- Baggage assistance
- Airport que assistance

Events and Experiences:

Gain exclusive access to sold-out events and curated VIP experiences through Aspire Lifestyles.

Services include:

- Bespoke travel design
- Global iconic event access
- Local and regional travel experiences
- Ticketed events
- Custom events
- VIP party access
- Celebrity meet and greet opportunities
- Customer engagement events

Golf Services:

Golf enthusiasts can enjoy privileged access to elite courses, preferred tee times, and luxurious golf resorts. Whether you are attending prestigious golf tournaments or enjoying private tours, Aspire

Lifestyles bring you the best the golfing world has to offer.

Services include:

- Golf course referral and reservation assistance
- Golf lessons information and referral assistance
- Golf equipment and apparels
- Assistance at golf events

Health & Wellness:

Aspire Lifestyles offers a variety of health and wellness services focused on holistic well-being and preventive care. From weight control to daily fitness plans, you can get access to global wellness retreats, executive health checks, and preventive care programs to maintain optimal health.

Services include:

- Weight control programs
- Daily exercise and diet management plans
- Health/fitness centre access with pre and post-health check consultations
- Wellness and holistic experiences at renowned treatment facilities worldwide
- Customised executive wellness checks at reputable medical facilities, both domestic and international

Shopping, gifting and dining:

From personalised gifting solutions for any occasion to priority restaurant reservations at the world's finest restaurants, Aspire Lifestyles caters to your luxury lifestyle needs.

Services include:

- Unmatched discounts on gifts and dining
 - Premium hampers specially curated for you
 - Variety in plant and floral gifting options
 - Access to premium chocolates for every occasion
 - Priority reservations and discounts at the best restaurants across the world
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Travel services:

Aspire Lifestyles assists in planning and managing your travel experiences, from luxury accommodations to bespoke itineraries. Whether it's a safari, cruise, or private jet service, all your travel needs will be well taken care off, ensuring a hassle-free experience.

Services include:

- Flights, accommodations, rental cars, and luxury car/limousine bookings
- Bespoke itineraries, small group tours, and destination activity management
- Private jet, yacht charters, cruise bookings, and luxury yacht/cruise reservations
- Pre-trip inoculation, visa requirements, and travel assistance
- Airport services including VIP meet-and-greet, limousine concierge, lounge access, and transfers
- Currency rates, conversions, and overseas language/translation support
- Sightseeing recommendations and destination activities

- Train/rail information and ticketing assistance

Overseas Education

Transform your study abroad aspirations into reality with expert guidance and comprehensive support. Realize your global education dreams with personalized advice and seamless planning.

Services include:

- Advisory support for admissions to top 100 colleges
- IVY league admission counselling
- Virtual seminars
- Student Visa Guidance
- Travel itineraries
- Guidance on stay arrangements for students

Vacation planning and hotel services:

Aspire Lifestyles ensures your vacations are planned to perfection, offering access to renowned hotels, boutique hotels, resorts, and exclusive villas worldwide. With the long-standing relationships in the hospitality industry, Aspire Lifestyles helps you provide VIP privileges, early check-ins, and late check-outs, ensuring a luxurious stay.

Services include:

- Access to thousands of hotels across global destinations through Aspire Lifestyles' hospitality partners
- Expert assistance in finding the perfect stay, from renowned resorts and boutique hotels to exclusive villas on secluded islands
- Global hotels and villas package with benefits at over 3,000 hotels worldwide
- VIP hotel privileges, including complimentary breakfast, hotel credits, early check-in, late check-out, and more
- Additional value benefits and amenities

DISCLAIMER

Aspire Lifestyles _____ (“Aspire Lifestyles”), a concierge service provider, offers the concierge services. Bandhan Bank is not responsible for organising or making arrangements for these services. Bandhan Bank's role is strictly limited to facilitating and directing Bandhan Bank customers (“Customers/You/Your”) to Aspire Lifestyle for such related services. All queries, complaints and issues with regard to the bookings of concierge services, by Customer shall be directly referred to Aspire Lifestyles. Customers connecting with Aspire Lifestyles agrees to the terms and conditions of provision of services between Aspire Lifestyles and Bandhan Bank; and the manner in which Aspire Lifestyles will use the Customer's personal data and information.

You also confirm that the data/information provided by you are true and accurate. You also consent to the handling, use, transmission and storage (as applicable) of the data/information by Aspire Lifestyles.

Bandhan Bank Limited expressly disclaims any and all liability with respect to the data/information voluntarily provided by you to Aspire Lifestyles.

All above mentioned concierge services are provided on a best effort referral basis where Aspire Lifestyle concierge works out an access or best deal with the partners, however cost of services availed are to be paid by the Customers. All services are subject to availability at the time of booking and at the discretion of the respective service providers/partners. Individual service providers/partners' terms and conditions shall apply. The Bank does not verify, endorse or warrant the accuracy or completeness of the services, information, materials, or the reliability of any service, advice, opinion, statement or other information displayed or distributed through Aspire Lifestyle or its individual service partners. The Bank expressly disclaims any and all liability or responsibility whatsoever with respect to the services provided by Aspire Lifestyle and/or its service partners, including, but not limited to failure / disruption / inability to access the services, or theft of data or information, or any virus, malware or phishing attacks. **The customer is encouraged to independently verify the services provided and ensure satisfaction.**

Your usage of the Website is subject to compliance of the applicable laws, regulations and applicable terms & conditions.

The customers are requested to reach out to toll-free number/email id mentioned above to know about the services being provided by Aspire Lifestyles.