# **Investor Presentation Q3FY25**

Jan, 2025





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# **Key Highlights**





# **Key Highlights**

All ₹ in Bn

- Gross Advances grew 13.9% YoY (up 1.0% QoQ) mainly driven by secured loans (up 34% YoY)
- Growth in the non-EEB book, representing ~58% of advances, was strong at 30% YoY (6.4% QoQ) contributed by Retail book (95% YoY), Commercial Banking (38% YoY) and Housing (19% YoY excl. IBPC portfolio)
- Deposits grew 20.1 % YoY (down 1.1% QoQ) higher than the advances growth. Retail deposit i.e.
   CASA + Retail TD grew by 16% YoY, of which, growth in Retail TD was 26% YoY
- NII, at Rs 28.3 bn, grew by 12.1% YoY slightly moderated due to higher slippages and change in mix towards more secured book. On 9MFY25 basis, NIM was flat YoY at 7.3%
- PAT at Rs 4.3 bn. On 9MFY25 basis, RoA/RoE (annualized) is at 1.8%/13.8%
- Gross NPA / Net NPA ratio at 4.7% / 1.3% with a PCR of 73.5%. Technical write-offs of Rs 12.7 bn
   during the quarter. PCR (incl. technical write-offs) is at 85.4%
- Key one offs were: CGFMU claim settlement income of Rs 5.4 bn, Assam MFI Relief fund income of Rs 525 mn, ESOP Accounting change expense of Rs 1.7 bn

| Total Deposits   | Total Loans and Advances <sup>1</sup> |
|------------------|---------------------------------------|
| ₹ 1,410          | ₹ 1,320                               |
| NIM              | CASA Ratio                            |
| 6.9%             | 31.7%                                 |
| ROA (Annualised) | ROE (Annualised)                      |
| 0.9%             | 7.0%                                  |
|                  |                                       |
| CD Ratio (Net)   | CRAR (incl. profit)                   |







**4,594**Banking Units (incl. HF Centres)





78,414 Employee



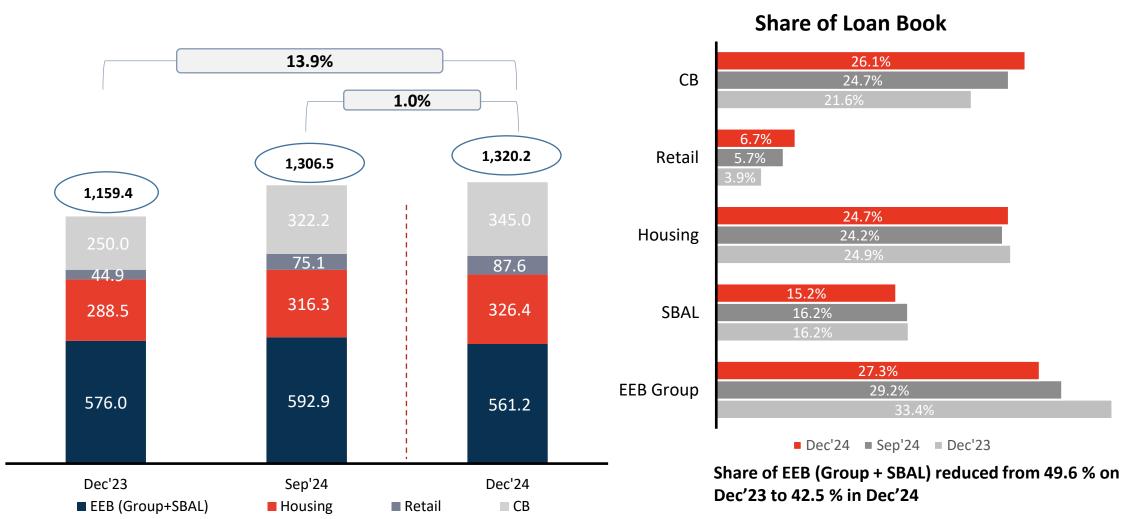
# **Business & Financial Overview**





### **Loans & Advances Mix**

All amount in ₹ Bn.



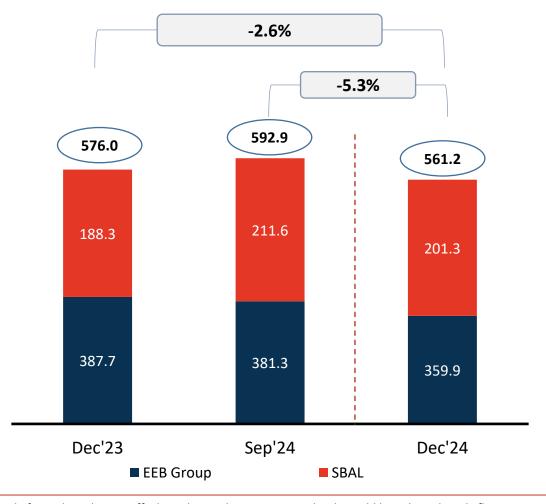
Adj. for technical write-offs done during the quarter, growth in gross advances would have been higher at 15% YoY and 2% QoQ

Note: SBAL - Small Business and Agri Loans, is a part of EEB portfolio

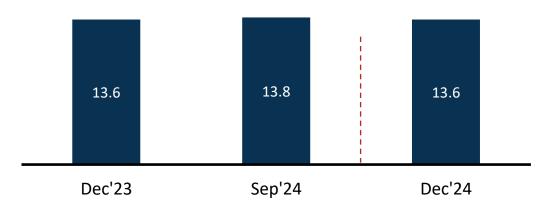


## **Emerging Entrepreneurs Business**

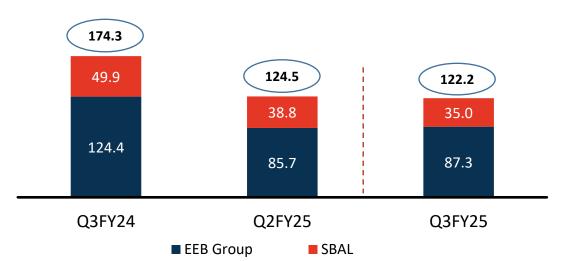
### **Emerging Entrepreneurs Asset Growth (₹ in Bn)**



### **Number of Active Borrowers (Mn)**

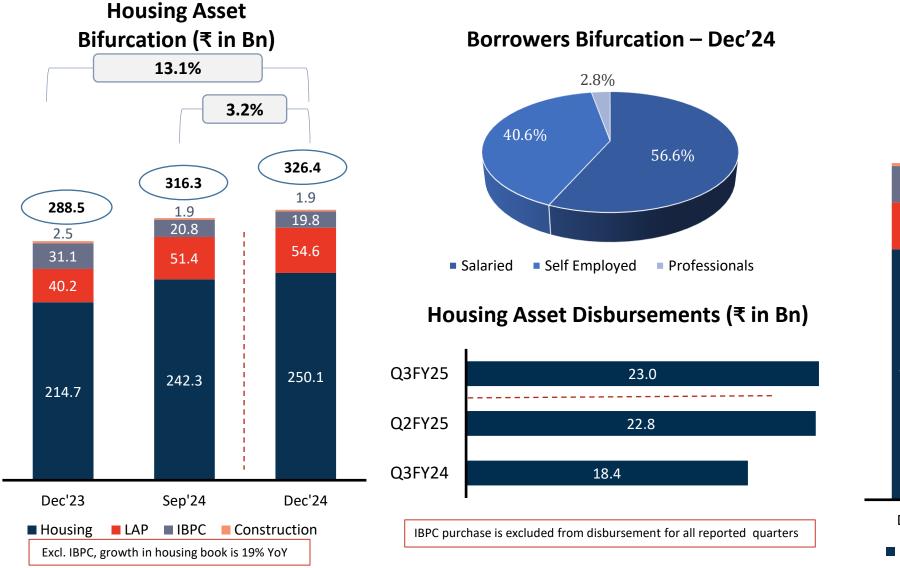


**EEB Loan Disbursement (₹ in Bn)** 

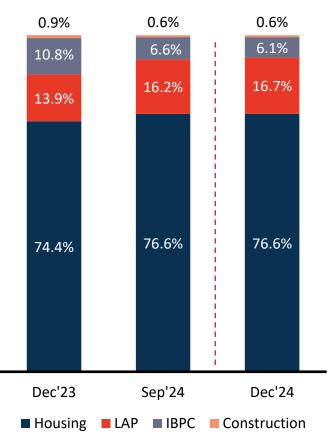




## **Housing Finance**



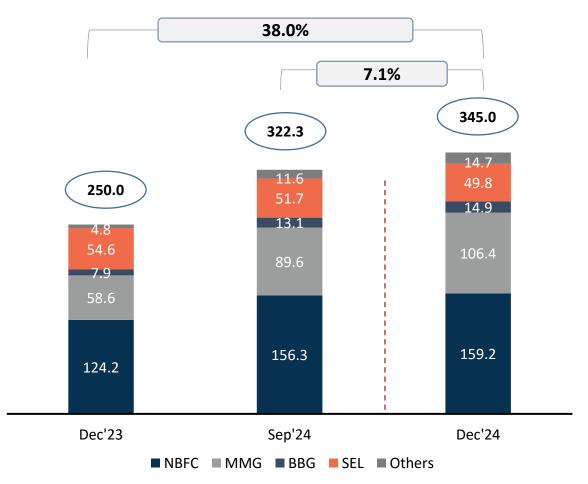
# Housing Asset Segment wise (in %)



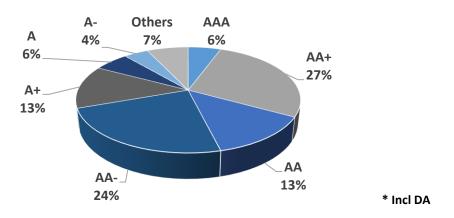


# **Commercial Banking (CB)**

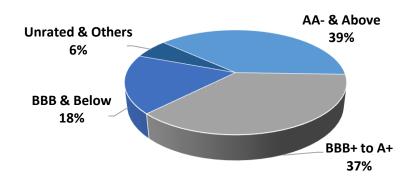
### **Product wise CB Assets (₹ in Bn)**



NBFC: 93% of exposure are A- & Above category, as per external rating



MMG: 76% of exposure are BBB+ & Above category, as per external rating

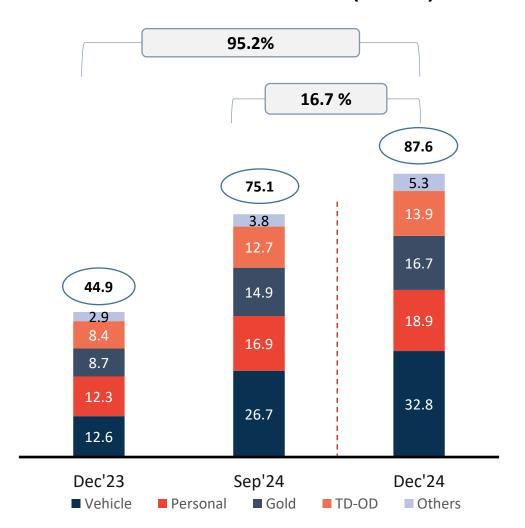


MMG – Mid Market Group; BBG – Business Banking Group; SEL – Small Enterprise Loan NBFC includes health and education

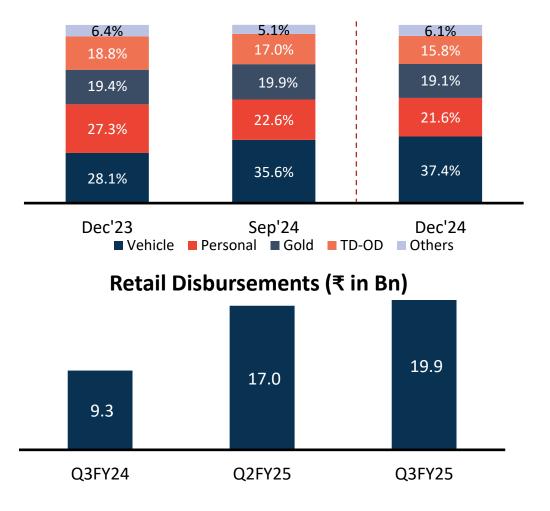


### **Retail Assets**

### **Product wise Retail Assets (₹ in Bn)**



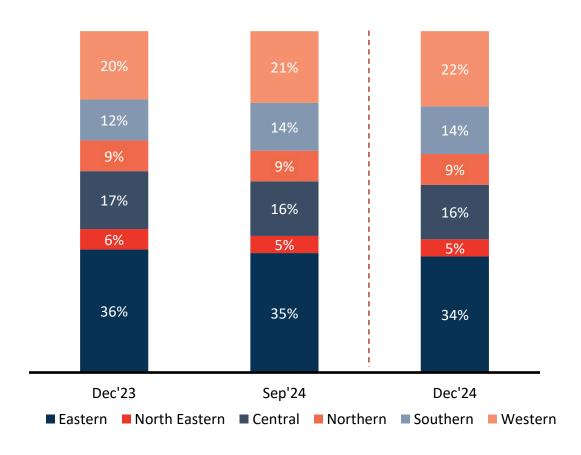
### **Retail Asset Segment wise (in %)**



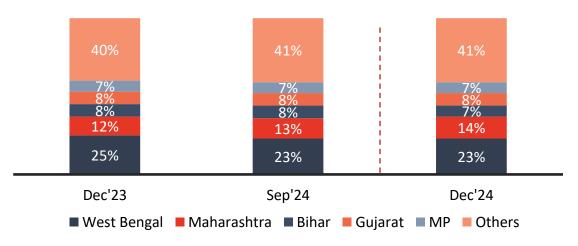


## **Geographical Distribution of Loans & Advances**

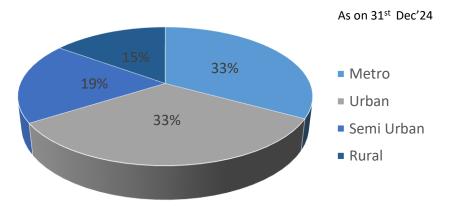
### **Share of Loans & Advances by Region**



### **Share of Loans & Advances by States**

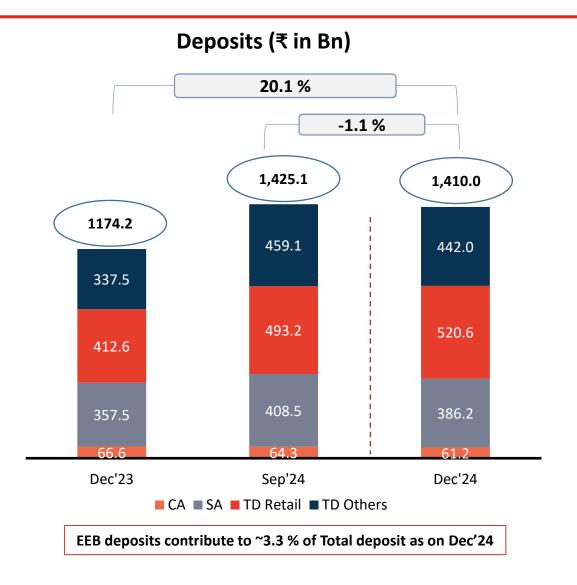


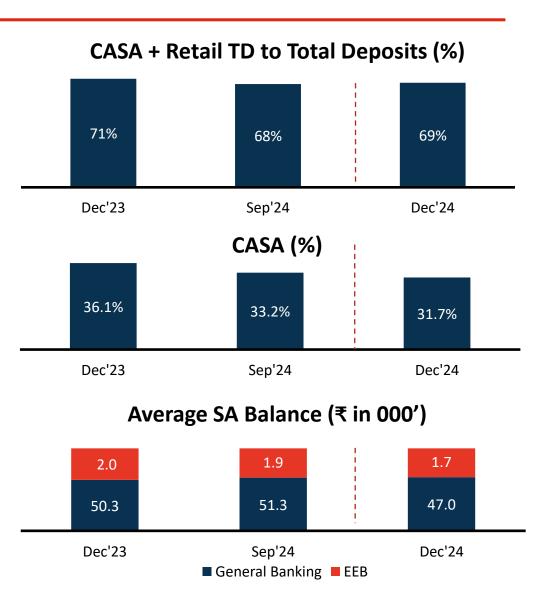
### **Category wise Distribution of Loans & Advances**





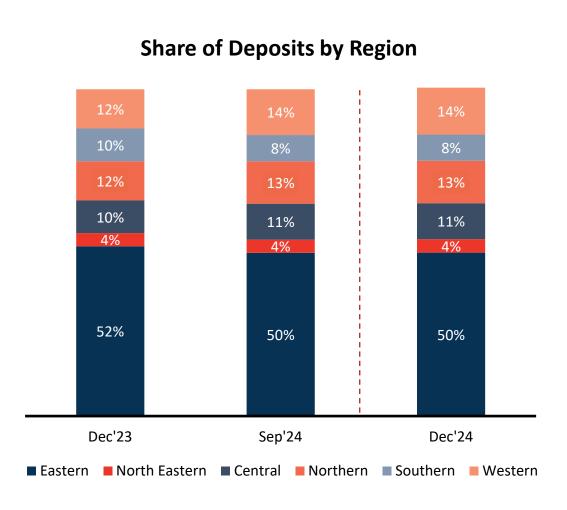
### **Liabilities Profile**

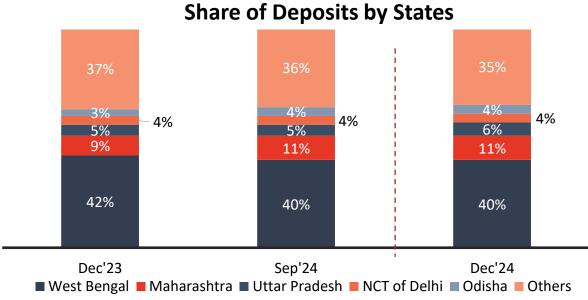




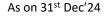


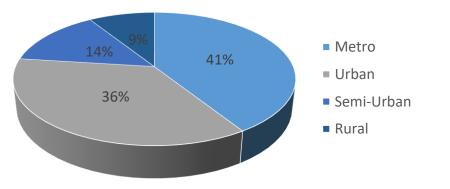
## **Geographical Distribution of Deposit**





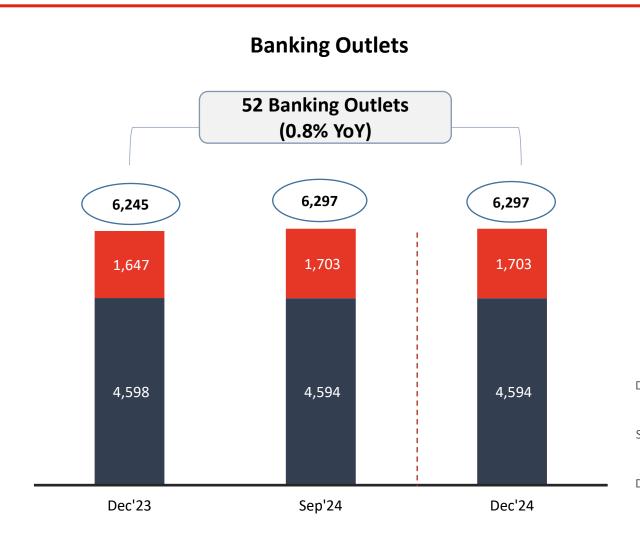
### **Category wise distribution of Deposit**







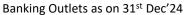
## **Geographical Distribution of Banking Outlets**

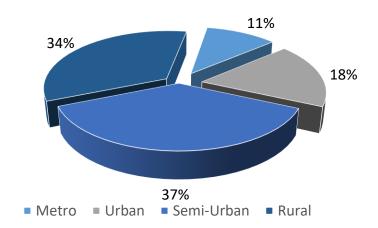


■ Banking Units (incl. HF Centres)

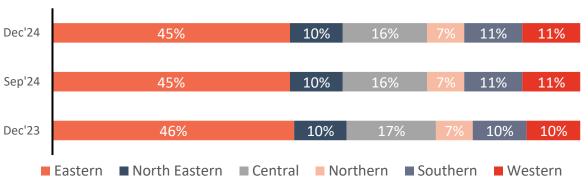
Branches

### Focus on serving the rural & underbanked population





### **Share of Banking Outlets by Region**



# **Asset Quality**

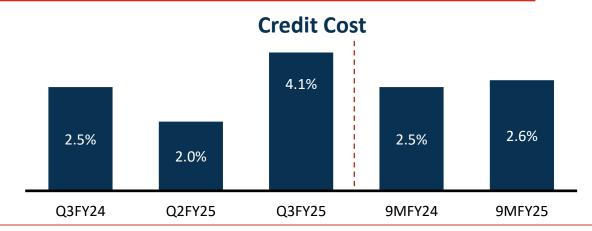




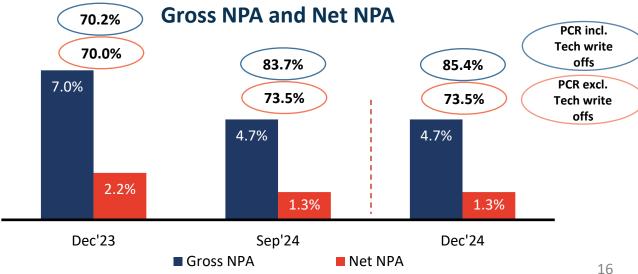
## **Segmental NPA and Credit Cost**

### Segmental GNPA movement (₹ in Bn)





Adj. for the impact of technical write-offs done during the quarter, credit cost for Q3FY25 and 9MFY25 would have been 3.1% and 2.2%





## **NPA** movement

All amount in ₹ Bn.

| Particulars                           | Q3FY24 | Q4FY24 | Q1FY25 | Q2FY25 | Q3FY25 |
|---------------------------------------|--------|--------|--------|--------|--------|
| Opening GNPA (A)                      | 78.7   | 81.4   | 47.8   | 53.0   | 61.0   |
| Fresh Slippages (B)                   | 13.9   | 10.2   | 8.9    | 11.1   | 16.2   |
| Reductions (C):                       |        |        |        |        |        |
| - Recoveries & Upgrades               | 4.1    | 5.2    | 3.7    | 3.0    | 2.8    |
| - Technical Write offs                | -      | 38.5   | -      | 0.1    | 12.7   |
| NPA Sale to ARC (D)                   | 7.2    | -      | -      | -      | -      |
| Closing Gross ( $F = A + B - C - D$ ) | 81.4   | 47.8   | 53.0   | 61.0   | 61.8   |
| Provisions                            | 57.0   | 34.4   | 39.1   | 44.9   | 45.4   |
| Net NPA                               | 24.4   | 13.5   | 13.9   | 16.2   | 16.4   |
| GNPA Ratio                            | 7.0%   | 3.8%   | 4.2%   | 4.7%   | 4.7%   |
| NNPA Ratio                            | 2.2%   | 1.1%   | 1.1%   | 1.3%   | 1.3%   |
| PCR (excl. Technical write offs)      | 70.0%  | 71.8%  | 73.7%  | 73.5%  | 73.5%  |
| PCR (incl. Technical write offs)      | 70.2%  | 84.5%  | 84.8%  | 83.7%  | 85.4%  |

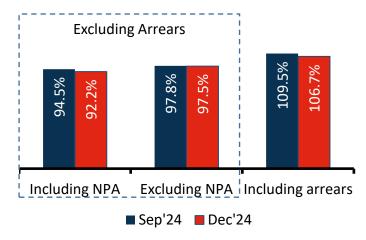


## **EEB Collection Efficiency**

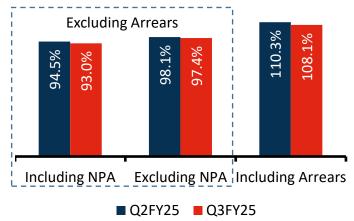
### **Top states**

| States        | For Sep'24 | For Dec'24 | For Q2FY25 | For Q3FY25 |
|---------------|------------|------------|------------|------------|
| West Bengal   | 99.0%      | 98.8%      | 99.0%      | 98.8%      |
| Assam         | 99.2%      | 99.3%      | 99.2%      | 99.2%      |
| Rest of India | 96.9%      | 96.4%      | 97.2%      | 96.3%      |
| Total         | 97.8%      | 97.5%      | 98.1%      | 97.4%      |





### **Collection Efficiency for the Quarter**



### **Customer Paying Profile**

| Cotogowy                               | For the r | month of Sep'24      | For the month of Dec'24 |                      |  |  |
|--|-----------|----------------------|-------------------------|----------------------|--|--|
| Share of customers Share of receivable |           | Share of receivables | Share of customers      | Share of receivables |  |  |
| Full Paying                            | 96.3%     | 96.4%                | 94.9%                   | 95.5%                |  |  |
| Partial Paying                         | 2.3%      | 2.4%                 | 3.9%                    | 3.0%                 |  |  |
| Non Paying                             | 1.4%      | 1.2%                 | 1.2%                    | 1.5%                 |  |  |
| Total                                  | 100%      | 100%                 | 100%                    | 100%                 |  |  |

<sup>\*</sup> Top States and Paying profile excludes NPA

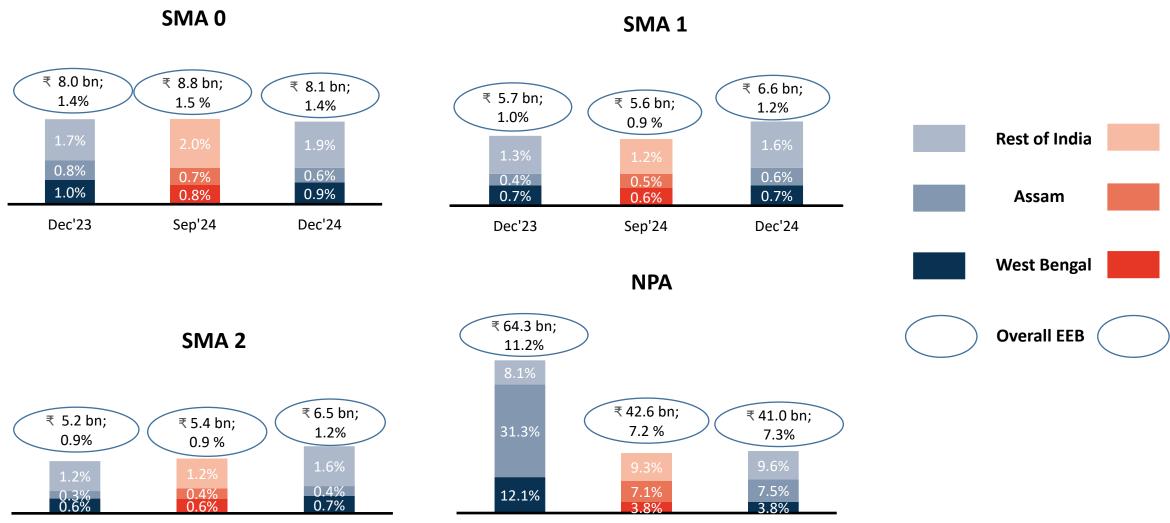


### **EEB DPD movement**

Dec'23

Sep'24

Dec'24



Sep'24

Dec'23

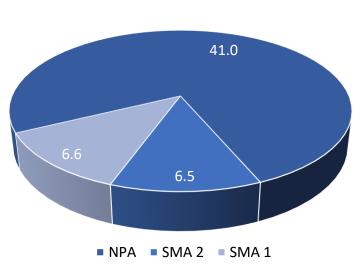
Dec'24



# **EEB - Stress Pool and Vintage Analysis**

All amount in ₹ Bn.





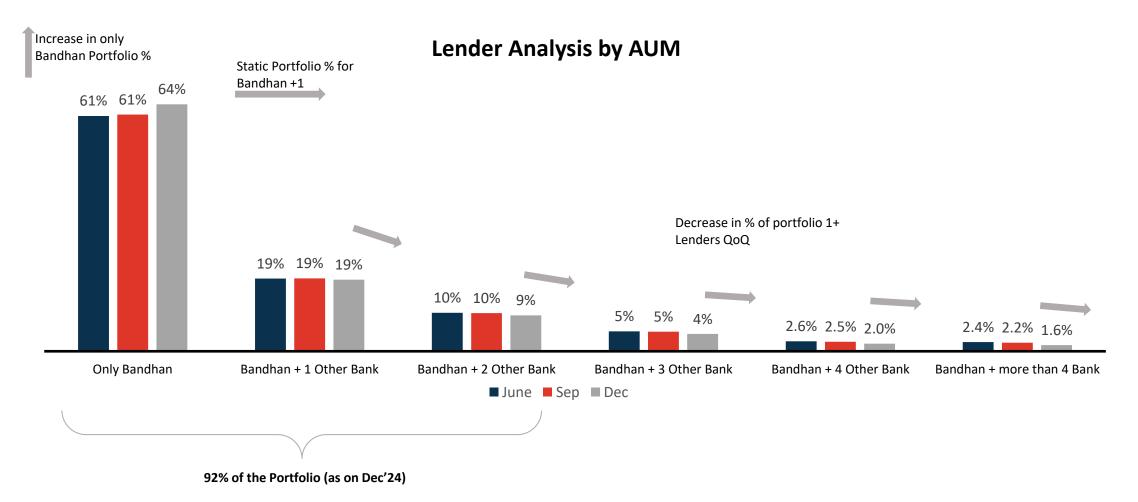
# EEB Book - Vintage Analysis \* % of Disbursement

| Qtr    | Disbursement | SMA1* | SMA2* | NPA* |
|--------|--------------|-------|-------|------|
| Q3FY23 | 152          | 0.1%  | 0.1%  | 2.6% |
| Q4FY23 | 211          | 0.2%  | 0.3%  | 3.9% |
| Q1FY24 | 80           | 0.3%  | 0.3%  | 2.7% |
| Q2FY24 | 169          | 0.5%  | 0.5%  | 3.0% |
| Q3FY24 | 174          | 0.7%  | 0.7%  | 2.7% |
| Q4FY24 | 228          | 0.9%  | 0.9%  | 2.3% |
| Q1FY25 | 137          | 0.8%  | 0.8%  | 1.0% |
| Q2FY25 | 125          | 0.4%  | 0.2%  | 0.1% |
| Q3FY25 | 122          | 0.0%  | 0.0%  | 0.0% |
|        |              |       |       |      |

| EEB Provisions                           | Dec-23 | Sep-24 | Dec-24 | QoQ % | YoY %  |
|--|--------|--------|--------|-------|--------|
| Provision for NPA                        | 46.3   | 33.7   | 31.4   | -6.9% | -32.2% |
| Provision for Standard Assets - Normal   | 1.3    | 1.4    | 1.3    | -5.5% | 0.8%   |
| Additional Provision for Standard Assets | 5.2    | 5.4    | 5.2    | -4.2% | -0.6%  |
| Total                                    | 52.8   | 40.5   | 37.9   | -6.5% | -28.3% |



# Strong focus on borrower's affordability – EEB Business

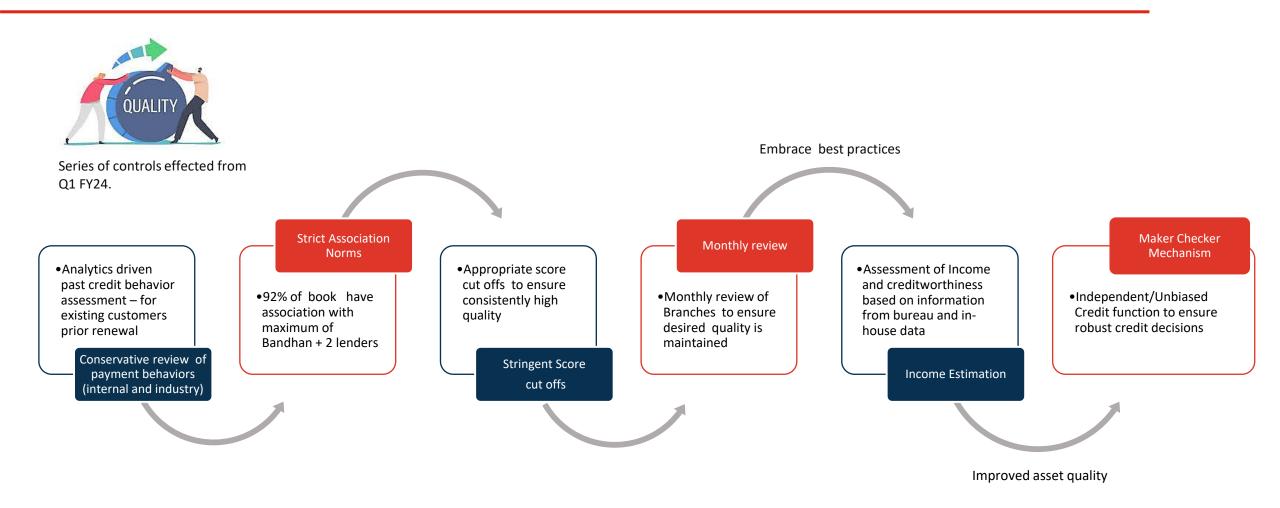


Source: CRIF High Mark

- Majority of the borrowers with loans only with Bandhan or at max two lenders.
- Strong focus towards orderly resolution of leveraged portfolio



### Strict Controls, Sharp Underwriting to improve asset quality



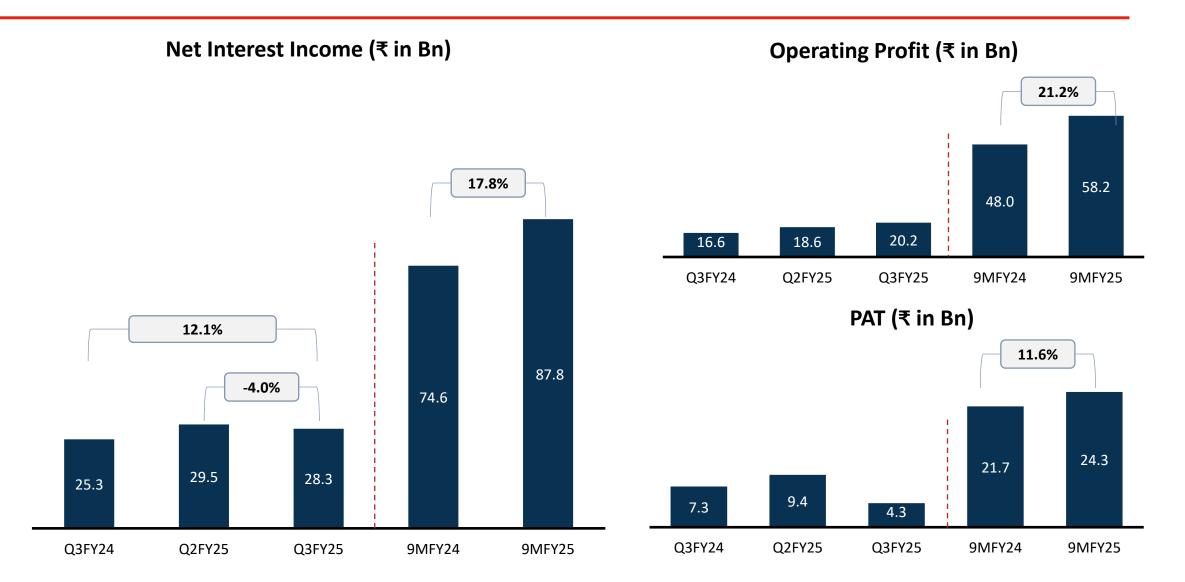
• Periodic review of vintage quality and proactive upgradation of control measures as required.

# **Financials**



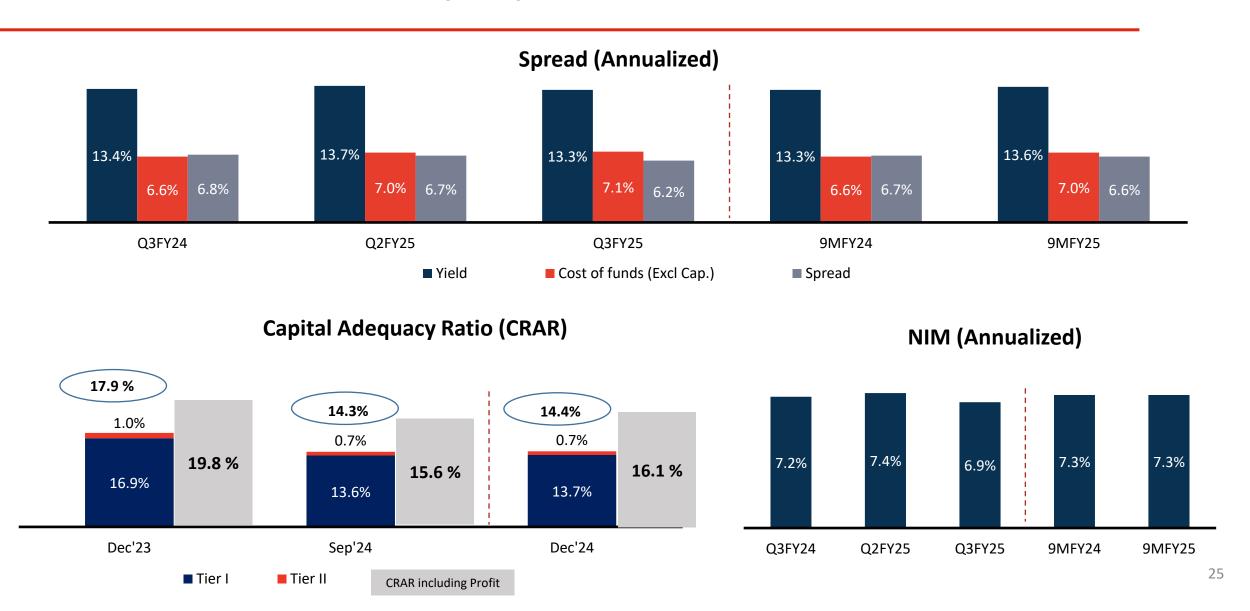


# **Financial Performance (1/2)**





# **Financial Performance (2/2)**





# **Break up of Non-Interest Income**

### All amount in ₹ Mn.

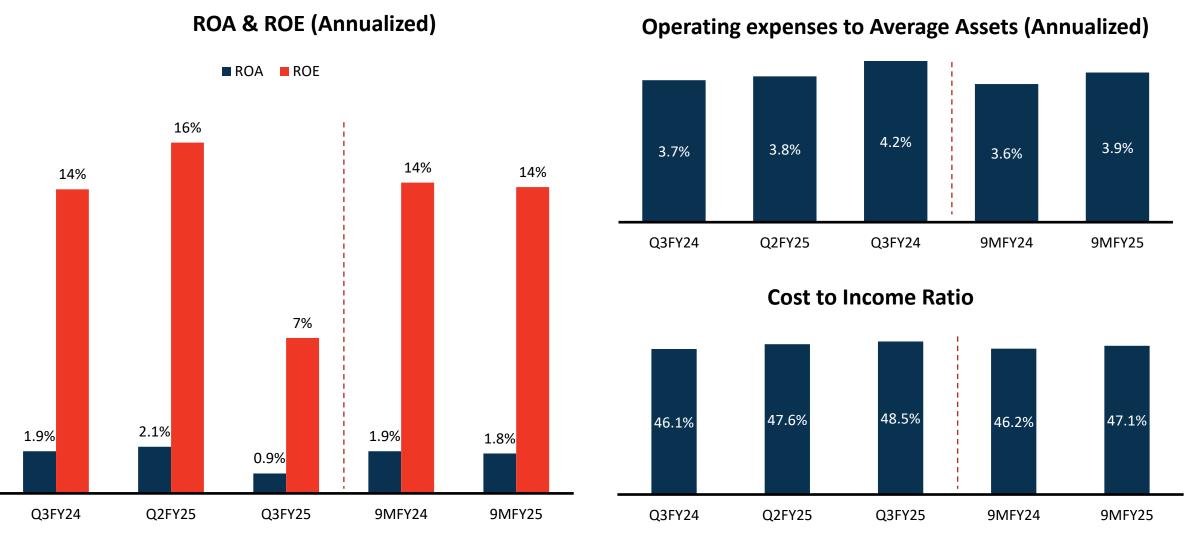
| Details of other Income                   | Q3FY24 | Q2FY25 | Q3FY25 | QoQ    | YoY    | 9MFY24 | 9MFY25 | YoY    |
|---|--------|--------|--------|--------|--------|--------|--------|--------|
| Processing Fees                           | 2,504  | 1,976  | 1,928  | -2.4%  | -23.0% | 6,144  | 5,891  | -4.1%  |
| Third Party Income                        | 606    | 832    | 946    | 13.7%  | 56.1%  | 1,551  | 2,263  | 46.0%  |
| Release of prov on redemption of SR (ARC) | 769    | 601    | 943*   | 56.9%  | 22.7%  | 1,701  | 2,153  | 26.5%  |
| Collection fees from ARC                  | 233    | 131    | 205    | 56.5%  | -12.1% | 944    | 480    | -49.2% |
| Card Charges                              | 250    | 244    | 220    | -9.8%  | -12.0% | 555    | 658    | 18.6%  |
| Bad Debts Recovery (on write-offs)        | -      | 322    | 250    | -22.2% | 0.0%   | 16     | 1,031  | -      |
| Others                                    | 1,090  | 1,841  | 6,466^ | 251.1% | 493.1% | 3,794  | 9,705  | 155.8% |
| Total Other Income                        | 5,452  | 5,947  | 10,959 | 84.3%  | 101.0% | 14,705 | 22,181 | 50.8%  |

<sup>\*</sup>Includes Rs 525 Mn against MFI loans from Assam govt. under Assam Relief Scheme;

<sup>^</sup> Includes claim pay-out from CGFMU, total income booked - Rs 5,376 Mn



### **Financial Performance**





# **Profit & Loss Statement (In ₹ Bn)**

| Particulars            | Q3FY24 | Q2FY25 | Q3FY25 | QoQ    | YoY    | 9MFY24 | 9MFY25 | YoY   |
|------------------------|--------|--------|--------|--------|--------|--------|--------|-------|
| Interest Income        | 46.7   | 55.0   | 54.8   | -0.4%  | 17.4%  | 136.8  | 165.1  | 20.7% |
| Interest expenses      | 21.4   | 25.5   | 26.5   | 3.8%   | 23.7%  | 62.2   | 77.3   | 24.3% |
| Net Int. Income (NII)  | 25.3   | 29.5   | 28.3   | -4.0%  | 12.1%  | 74.6   | 87.8   | 17.8% |
| Non Interest Income    | 5.5    | 6.0    | 11.0   | 84.2%  | 101.0% | 14.7   | 22.2   | 50.8% |
| Net Total Income       | 30.7   | 35.4   | 39.3   | 10.8%  | 27.9%  | 89.3   | 110.0  | 23.2% |
| Operating Expenses     | 14.2   | 16.9   | 19.1   | 12.9%  | 34.6%  | 41.3   | 51.8   | 25.6% |
| Operating Profit       | 16.6   | 18.6   | 20.2   | 9.0%   | 22.2%  | 48.0   | 58.2   | 21.2% |
| Provision (Std. + NPA) | 6.8    | 6.1    | 13.8   | 127.1% | 101.2% | 19.2   | 25.1   | 30.3% |
| Profit before tax      | 9.7    | 12.5   | 6.5    | -48.3% | -33.5% | 28.8   | 33.1   | 15.1% |
| Tax                    | 2.4    | 3.1    | 2.2    | -29.5% | -7.8%  | 7.0    | 8.8    | 25.7% |
| Profit after tax       | 7.3    | 9.4    | 4.3    | -54.5% | -41.9% | 21.7   | 24.3   | 11.6% |



# Balance Sheet (In ₹ Bn)

| Capital & Liabilities               | 31 <sup>st</sup> Mar'24 | 31 <sup>st</sup> Dec'24 | % Change |
|-------------------------------------|-------------------------|-------------------------|----------|
| Capital                             | 16.1                    | 16.1                    | 0.0%     |
| Employees stock options outstanding | 0.4                     | 2.3                     | 418.6%   |
| Reserves & Surplus                  | 199.5                   | 224.2                   | 12.4%    |
| Shareholder Funds                   | 216.1                   | 242.6                   | 12.3%    |
| Deposits                            | 1,352.0                 | 1,410.0                 | 4.3%     |
| Borrowings                          | 163.7                   | 134.0                   | -18.1%   |
| Other liabilities and provisions    | 46.6                    | 52.5                    | 12.7%    |
| Total                               | 1,778.4                 | 1,839.1                 | 3.4%     |

| Assets  | 31 <sup>st</sup> Mar'24 | 31 <sup>st</sup> Dec'24 | % Change |
|---|-------------------------|-------------------------|----------|
| Cash and balances with Reserve Bank of India          | 153.9                   | 73.8                    | -52.1%   |
| Balance with Banks and Money at call and short notice | 7.8                     | 6.4                     | -18.0%   |
| Investments   | 292.9                   | 363.1                   | 24.0%    |
| Advances  | 1,211.4                 | 1,273.8                 | 5.2%     |
| Fixed Assets  | 11.7                    | 11.8                    | 0.2%     |
| Other Assets  | 100.7                   | 110.3                   | 9.5%     |
| Total   | 1,778.4                 | 1,839.1                 | 3.4%     |



# **Credit Rating**

| Rating of Bank's Financial Securities         |                           |               |              |  |  |
|---|---------------------------|---------------|--------------|--|--|
| Instrument                                    | Rating                    | Pating Agancy | Amount       |  |  |
| instrument Ratii                              |                           | Rating Agency | (₹ in Bn)    |  |  |
| Security Receipts w.r.t portfolio sale to ARC | RR1+<br>RR1               | CRISIL        | 0.28<br>1.56 |  |  |
|   | RR2<br>[ICRA]AA- (Stable) | ICRA          | 1.82         |  |  |
| Non-Convertible Debenture #                   | CRISIL AA-/Stable         | CRISIL        | 12.95**      |  |  |
| Contificate of Domosit                        | CRISIL A1+                | CRISIL        | 60.00*       |  |  |
| Certificate of Deposit                        | [ICRA] A1+                | ICRA          | 60.00*       |  |  |

\*Rating of ICRA is for ₹ 30 bn only, \*\*Rating of ICRA is for ₹ 0.75 bn only #erstwhile GRUH Finance Limited transferred to Bandhan Bank Ltd.

# **Digital Offering and Indices**





### **Traction evident on key digital indices**



98% of retail transactions are digital



90% Saving Accounts opened digitally #



**83%**MF application sourced digitally



**56%**RD volume
booked digitally



29% growth in digital registration



**62%**Growth in Activation
In Corporate Internet Banking



**68%** growth in digital transaction volume



**71%** growth in UPI transactions



### **Bandhan Bank Neo+ Digital Fixed Deposit with vKYC**



# **Our Board & Management**





## **Strong Independent Board**

#### **Board of Directors**



#### Dr. Anup Kumar Sinha

#### Non-executive (Independent) Chairman

- Economist with Ph.D from University of Southern California, served as Professor of Economics at IIM Calcutta for 25 years
- He has also served on the Board of NABARD.



#### Ratan Kumar Kesh

#### **Executive Director & Chief Operating Officer**

Has around three decades of experience across industries in leadership roles in multiple domains - Operations, Technology, Transaction Banking, Product, Affluent Banking, Operations Risk, Enterprise Governance, Intelligent Automation, Digital, Cx and Organisation Transformation.





- RBI (Nominee) Additional Director
- Appointed by RBI as an additional director on the Board of the Bank for a period of one year from June 24, 2024 to June 23, 2025 or till further orders, whichever is earlier.
- Having a wide and rich experience of working in RBI for 35 years in the fields of Banking and Non-Banking Regulation & Supervision, Enforcement actions against banks & non-banks, IT, Financial Inclusion, Monetary Policy, Government Banking, etc.



#### **Philip Mathew**

#### **Independent Director**

- HR practitioner with almost 30 years of work experience, with career journey through the entire landscape of HR with significant depth
- Served as Chief People Officer of HDFC Bank till 2018



#### Suhail Chander

#### Independent Director

- A veteran banker with 37 years of rich experience in Banking Operations, Trade Finance, Retail and Wholesale
- Retired as the Head of Corporate and Institutional Banking at IndusInd Bank in 2020



#### **Partha Pratim Sengupta**

#### **Managing Director & Chief Executive Officer**

- A career banker, with nearly four decades of experience in the banking industry.
- Retired as from SBI as Deputy MD and Chief Credit Officer
- Former MD & CEO of Indian Overseas Bank



#### Dr. A S Ramasastri

#### Independent Director

- Former Director of Institute for Development & Research of Banking Technology (IDRBT);
- Prior to IDRBT, he was the CGM-in-charge of the Department of IT at RBI



#### Divya Krishnan

### Non-Executive Non-Independent Director (Nominee of

- A finance and investment banking professional
- Former Chief Investment Officer and Head of Investment at SBI Mutual Fund.



#### Santanu Mukherjee

#### Independent Director

- Significant experience in banking, finance, treasury operations, risk management, etc at various capacities in SBI Group
- Former MD of State Bank of Hyderabad



#### **Vijay N Bhatt**

#### Independent Director

- Significant experience in accounting, audit and assurance
- Former Sr. Independent Director of BSR & Co., Chartered Accountants



#### **Executive Director & Chief Business Officer**

- Has more than three decades of experience in banking sector in various leadership roles
- Has been with HDFC Bank for more than 23 years, successfully led large teams across Transportation and Infrastructure Finance, Rural Banking and Retail Liabilities



#### Dr. Aparajita Mitra

#### **Independent Director**

Doctorate in Agriculture, having extensive experience and expertise of more than three decades in the field of agricultural sciences



#### **NVP** Tendulkar

#### Independent Director

- Significant experience in finance, accounts, IT and management
- Former Whole time Director Finance, Hewlett Packard (India)



#### **Subrata Dutta Gupta**

#### Independent Director

- Significant experience in Asset-based Financing including mortgage finance in Asia
- Retired as the Principal Financial Officer from IFC



# **Experienced and professional team...**

#### **Core Management Team (1/3)**



#### **Partha Pratim Sengupta**

Managing Director & Chief Executive Officer

- 40+ years of experience in banking industry
- Previously served as MD & CEO of Indian Overseas Bank

#### Ratan Kumar Kesh

**Executive Director & Chief Operating Officer** 

- 29+ years of experience in financial, banking, manufacturing and service industry
- Previously served as Head Retail Ops and Service at Axis bank



#### Santanu Baneriee

Head – Human Resources

- 28+ years of experience in the field of banking and finance
- Previously worked as Head of HR Business Relationship at Axis bank



#### **Gopalkrishnan Santosh**

**Head-Consumer Lending & Mortgages** 

- 32+ years of experience in Banking and Financial industry
- Previously served as CEO at HDFC Sales Pvt. Ltd.



#### Sujoy Roy

Head – Branch Banking

- 23+ years experience in banking Industry
- Previously worked in leadership roles in Retail Liabilities and Branch Banking at Axis Bank



#### **Vishal Wadhwa**

Head – Emerging Entrepreneurs Business

- 25+ years of experience in BFSI Sector
- Previously served as Head Business & Member of Executive Committee at Arohan Financial





#### Rajinder Kumar Babbar

**Executive Director & Chief Business Officer** 

- 36+ years of experience leadership experience in the banking sector.
- Previously worked as Group Head Transportation, Infrastructure and Tractor Finance Group at HDFC Bank Ltd



#### Rajeev Mantri

**Chief Financial Officer** 

- 26+ years of experience in banking and finance across India, Singapore, and the UAE
- Previously served as CFO at Citi India



#### Satish Kumar

Head - Wholesale Banking

- 25+ years of experience in banking and financial services industry.
- Previously served as National Head Credit Mid Market at Kotak Mahindra Bank.



#### **Nand Kumar Singh**

Head - Credit Administrative Department (CAD)

- 28+ years of experience in banking industry
- Previously served as Retail Banking Head, Patna Circle, at Axis Bank



#### **Arindam Sarkar**

Head - Treasury

- 23+ years of experience in banking industry
- Previously served as Head of Interest Rates, Corporate Bonds and Equity Trading at Axis Banks



# **Experienced and professional team...**

### Core Management Team (2/3)

#### **Amitava Goswami**

Chief Compliance Officer

- 30+ years experience in banking Industry
- Previously worked in leadership roles in Retail Banking and Banking operations at Axis Bank



#### Ravi Lahoti

Chief Audit Executive

- 18+ years of experience in banking industry.
- Previously worked as Principal Officer & Head of Anti Money Laundering at HDFC Bank



#### Pinaki Halder

**Chief Information Officer** 

- 28+ years experience in Banking, Information Technology, Business Intelligence and Digital Transformation
- Previously served as Senior Vice President 2 Business Intelligence Unit at Axis Bank



#### **Suresh Chandran**

Head - Commercial Banking

- 27+ years of experience in experience in financial service industry.
- Previously served as Executive Vice President / Unit Head at IndusInd Bank Ltd



#### Hirak Joshi

Head - Retail Assets

- 25 years of experience in BFSI sector
- Previously worked as Business Head Vehicle Finance at Ujjivan Small Finance Bank.



#### Radhika Raghavan

Head-Customer Experience, Process Quality & Transformation

- 30+ years of experience in financial service industry and banking industry
- Previously served as a Head of Integrated Reporting (Risk & Finance) Finance Transformation of Barclays Global Shared Services





#### **Sundeep Bhan**

Chief Risk Officer (Interim)

- 29+ years of experience in banking industry.
- Previously served as Associate Vice President at Aegis Limited.



#### Sureshkumar S Pillai

Head - Legal

- 25+ years of experience in BFSI, Asset Reconstruction sectors and law firms.
- Previously served as Head Legal (Retail & Wholesale Banking) at IDFC bank Ltd.



#### Rajesh Kumar Srivastava

**Head-Operations** 

- 26+ years of experience in Banking Sector
- Previously served as Head Products & Principal Nodal Officer at Suryoday Small Finance Bank Ltd.



#### **Subhash Balkrishna Samant**

Head – Housing Finance

- 27 years of experience in banking and financial industry
- Previously worked as Zonal Head for Mortgages at ICICI Bank Ltd



#### Siddhartha Sanyal

Chief Economist and Head Research

- 25+ years of experience in the field of Macro Economic.
- Previously served as Director and Chief India Economist at Barclays Bank PLC



#### **Troy Joseph Stuart**

**Chief Digital Officer** 

- 30 years of experience in banking industry
- Previously worked as Head Digital Lending at Axis Bank.



# **Experienced and professional team...**

### **Core Management Team (3/3)**

#### Satyajit Ghosh

Head - Group Loans

- Over 28 years of expertise in the microfinance industry
- Previously worked with different MFI's in various leadership roles



#### **Partha Pratim Samanta**

Head – Small Enterprise Business and Agri Loans

- 29+ years of experience in Microfinance and Banking industry
- Previously worked with different MFI's in various leadership roles



#### **Arpita Sen**

Head - FIG, Healthcare & Education

- 25+ years of experience in financial services including Institutional Finance
- Previously served as a Project Manager of CASHE, Microfinance Program of DFID, UK



#### P Ramaswamy

Chief of Internal Vigilance

- 29+ years of experience in experience in banking industry
- Previously served as Head Fraud Risk Management at Equitas Small Finance Bank



**Indranil Banerjee** 

**Company Secretary** 

- 20+ years experience in financial industry
- Previously served as Company Secretary at Energy Development Company

# Awards and accolades





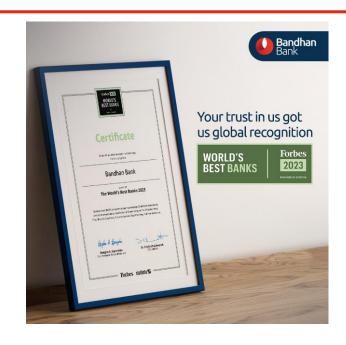
### Awards and accolades

### **Forbes Worlds Best Banks 2023**

Bandhan Bank featured in Forbes World's Best Banks list for the year 2023. Market research was conducted by leading firm 'Statista'.

### **Gallup Exceptional workspace**

Bandhan Bank received the 2023 Gallup Exceptional Workplace Award. We are among the only 57 organisations worldwide that have received this recognition.





# **Thank You**



For information contact:

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