

# Terms and Conditions for Bandhan Bank Mastercard Platinum Plus Debit Card Offer on BookMyShow ("Terms and Conditions")

## Offer Details:

- Buy 1 movie ticket and get 1 Free movie ticket up to INR 350 with Bandhan Bank Mastercard Platinum Plus Debit Card.
- The offer can be availed for booking of movie tickets on BookMyShow app/web
- Offer Period: Offer applicable from September 24, 2024 to September 23, 2025 ("Offer Period")
- Offer valid once per card per month during the offer duration
- Maximum discount per ticket is capped at INR 350
- Minimum 1 ticket to be booked in order to avail the offer
- Offer valid on all days of the week
- Offer is valid on Movies, Excluding Events, Concerts, Plays, Sports and Activities, BMS Stream and F&B

### Steps to Avail the Offer:

- Go through the regular ticketing flow of BookMyShow App/Web for selecting the movie of your choice
- Proceed to payments page
- Confirm your details by providing your email id & mobile number that is registered on the app. Edit if required
- To avail offer, check "Unlock Offer or Apply Promocodes"
- Click on the tab –Debit/Credit Card
- Choose "Bandhan Bank Mastercard Platinum Plus Debit Card Offer" from the list
- Enter your 16-digit Bandhan Bank Mastercard Platinum Plus Debit Card number in the box and click on "Check/Apply Offer"
- Congratulations! You would have successfully availed your offer
- To make the remaining payment, proceed to secure payment page, enter expiry, CVV card details and name on the card

### Offer Terms & Conditions:

- Buy One ticket and Get One Free ticket up to INR 350 on Bandhan Bank Mastercard Platinum Plus Debit Card
- Minimum 1 ticket needs to be booked to avail the offer
- The number of free tickets available monthly are limited and customers can avail this offer on a First Come First Serve basis for the month
- The Maximum number of transactions in which discount can be availed is once for each card in a calendar month
- The free ticket price is capped at INR 350 for Bandhan Bank Mastercard Platinum Plus Debit Card. In case the price of ticket is more than INR 350 the difference amount shall be paid by the

cardholder using their Bandhan Bank Mastercard Platinum Plus Debit Card, which is being used to avail the offer.

- Offer can be availed only once per card in a calendar month during the offer duration
- Offer is valid only on Movies. Offer is Not applicable on Events, Concerts, Plays, Sports and Activities, BMS Stream and F&B
- In case you have applied for the discount but the transaction doesn't go through for some reason, kindly wait for 20 minutes before trying to avail the discount again.
- The current purchase process at <u>https://www.bookmyshow.com/</u> will remain unchanged till the stage where the eligible card number is provided. After this stage the website will recognise the eligible card, reduce the bill amount and inform the transacting eligible cardholders accordingly.
- The customer will have to pay internet handling fee as levied on each ticket.
- This offer is valid only for users coming directly to the BookMyShow website and mobile app not via individual cinema sites.
- This offer cannot be combined with any other offer/winpin/discount on BookMyShow
- Tickets once bought online, shall be considered sold and cannot be cancelled, refunded or exchanged
- Tickets are subject to availability at the cinema
- Once the booking is committed, the confirmation mail/SMS received from BookMyShow needs to be exchanged with the ticket available at the theater.
- Cardholders shall not be entitled to compensation/benefits in any form whatsoever in lieu of the offer being availed
- BookMyShow & Bandhan Bank reserves the right to disqualify any cardholder/s from the benefits of the program. If case of any fraudulent activity, prosecution will be carried according to the purpose of availing the benefits under the program
- BookMyShow & Bandhan Bank reserves the right to modify/change all or any of the terms applicable to the program without assigning any reasons or without any prior intimation whatsoever.
- BookMyShow & Bandhan Bank also reserves the right to discontinue the program without assigning any reasons or without any prior intimation whatsoever
- Individual cinema rules are applicable.
- In addition to the above, this offer on the website is also subject to BookMyShow's general Terms of Use. Kindly refer to BookMyShow's Terms & Conditions on the homepage
- The cardholder shall be required to give email, mobile number and card details online for the tickets purchased on <a href="http://www.bookmyshow.com">www.bookmyshow.com</a>
- Bandhan Bank does not make any representation or warranty whatsoever in connection with the Offer In case of any disputes on the terms of the Offer, BookMyShow's decision will be final.

### **Standard Terms & Condition**

- Cardholder" means a Cardholder to whom Bandhan Bank Mastercard Platinum Plus Debit Card has been issued and who is/are authorised to hold the Debit Card issued by Bandhan Bank
- "Debit Card" mean a Bandhan Bank Mastercard Platinum Plus Debit Card which has been issued by Bandhan Bank and is valid and subsisting during the Offer Period
- "Offer Period" means the period from September 24, 2024 to September 23, 2025
- If the Cardholder/s ceases to be a valid Cardholder/s at any time during the Offer Period, all the benefits under the Offer Period will lapse and will not be available to the Cardholder/s.
- If a Cardholder ceases to be a savings/current account holder, at any time during the Offer Period, the Offer shall lapse and shall no more be available to such customers

- The Offer is non-transferable, non-binding, non-extendable and non-negotiable. No exchange or redemption for an equivalent cash amount or in any other form shall be allowed
- This Offer cannot be clubbed with any other Bandhan Bank offer.
- Incomplete/rejected/invalid/returned/disputed or unauthorised/fraudulent transactions will not be considered for the Offer
- Bandhan Bank will not be responsible or liable in case the Offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website
- Bandhan Bank reserves the right to modify/alter the Offer or all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. Bandhan Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever. The Bank's decision on such matter shall be final and binding on the eligible Cardholders
- Bandhan Bank holds out no warranty or makes no representation about the quality, usefulness, worthiness or delivery of the services/products offered by the Offer Partner and the Bank shall not be responsible for the same, in any manner. The existence of a dispute, if any, regarding the services/products shall not constitute a claim against Bandhan Bank. The Cardholder shall take up such disputes regarding services/products directly with the Offer Partner, without any reference to the Bank
- By participating in the Offer, the Cardholder hereby consent to the processing and use of any data including personally identifiable information as may be required for availing the Offer in accordance with the terms and privacy policy of the Offer Partner. The Cardholder acknowledge that the Bank does not control the collection/usage/processing of data submitted on the website/app of the Offer Partner
- In case of all matters relating to the Offer including any dispute or discrepancy relating to the Offer or eligibility of any Cardholder, Bandhan Bank's and BookMyShow decision shall be final and binding on Cardholders in all respects
- The Offer by Bandhan Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time
- Bank may use the services of agents for sales/marketing of the products. Copyrights of Bandhan Bank Limited are reserved
- Bandhan Bank shall not be liable in any manner whatsoever for any loss/damage/claim that may arise out of use or otherwise of any goods/services availed of by the Card Holder/s under the Offer.
- Bandhan Bank expressly disclaims any and all liability or responsibility whatsoever with respect to any technical disruption including, but not limited to failure/inability to access the Offer, or theft of data or information, or any virus, malware or phishing attacks.
- Bandhan Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the Offer
- Bandhan Bank will not be liable in any manner whatsoever for any loss/ damage /claim/injury that may arise due to withdrawal or change in the Terms and Conditions of the Offer or discontinuation of the Offer
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services and is not intended to create any rights and obligations
- Bandhan Bank shall not be obliged to make any public announcements to intimate the eligible customers about the benefits under the Offer

- Bandhan Bank reserves the right to disqualify any Cardholder from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card
- All decisions in respect of the Offer shall be at the sole discretion of Bandhan Bank and the same shall be final, binding and non-contestable. All participants waive any and all rights of claim with regard to the Offer against Bandhan Bank.
- Offer shall be made available only to those Cardholders satisfying the eligibility criteria and shall be provided at the sole discretion of Bandhan Bank. Bandhan Bank reserves its absolute right to withdraw or alter any of the Terms and Conditions of the Offer at any time without any appropriate notice or without assigning any reasons whatsoever to the Cardholders. Bandhan Bank also reserves the right to discontinue the Offer without assigning any reasons or without any appropriate notice whatsoever
- If the Offer and/or anything to be done by Bandhan Bank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Bandhan Bank or any other entity, including but not limited to computer viruses, tampering, unauthorised intervention, interception, fraud, technical failures, floods, fires, accident, earthquake, pandemic, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Bandhan Bank or the other entity/ies, then Bandhan Bank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences
- The existence of any dispute shall not, by itself, constitute any claim against Bandhan Bank. Bandhan Bank decision shall be final and binding on Cardholder in all respects
- Images provided in promotions are only for pictorial representation and Bandhan Bank does not undertake any liability or responsibility for the same. Offer shall not constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/services of BookMyShow or any third party and is not intended to create any rights and obligations
- The Terms and Conditions governing the Offer shall be in addition to and not in substitution/derogation to the primary terms and conditions governing the Debit Card issued by Bandhan Bank
- The Offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever
- Any person taking the advantage of this Offer shall be deemed to have read, understood and accepted these Terms and Conditions, in addition to the primary terms and conditions governing Debit Cards
- Any dispute relating to or arising out of the Offer or the Terms and Conditions shall be subject to the jurisdiction of the courts in Kolkata only, irrespective of whether courts in other areas have concurrent or similar jurisdiction
- Bandhan Bank holds the exclusive right at its sole discretion to refuse or deny the Offer to any Cardholder
- Any person taking the advantage of this Offer shall be deemed to have read, understood and accepted these Terms and Conditions, in addition to the primary Terms and Conditions governing Debit Cards
- Bandhan Bank Limited is not making any offer on the products/services and does not make any warranties or representation of the quality, merchantability, suitability or availability of the products/services included in this Offer
- Bandhan Bank will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, as a result of participating in the Offer

- By availing this Offer, the Cardholders has accepted all the aforementioned Terms and Conditions
  in totality. Without a Cardholder being required to do any further act, he/she shall be deemed to
  have read, understood and unconditionally accepted the Terms and Conditions herein. The Offer
  Terms and Conditions need to read in conjunction with the Standard terms and conditions (ST&C)
  and terms governing the use of Bandhan Bank Debit Cardholders and/or Bandhan Bank website.
  The usage of the cards is governed by below standard terms and conditions
- Any purchase using Bandhan Bank Debit Card shall be deemed as acceptance of the Terms and Conditions mentioned herein. Cardholder agrees to indemnify the Bank against any loss (direct, indirect or consequential), cost & damage which may be caused by him/her to the Bank due to participation in this Offer
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the Offer shall be borne solely by the Cardholder and Bandhan Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues
- Bandhan Bank shall not be obliged to make any public announcements to intimate the eligible customers about the benefits under the Offer
- BookMyShow's terms & conditions shall be applicable.

#### FAQs

1. Can this offer be availed across all categories on BookMyShow?

No, the offer is only applicable on Movies ticket booking

2. What are the maximum number of free tickets one can avail?

A customer can avail maximum 1 free movie ticket up to INR 350 off in a calendar month

3. Can I avail this offer more than once on the same day/week /Month?

No, it is only applicable once per card in a calendar month

### 4. What happens in case of an unsuccessful transaction?

For any queries related to failed or unsuccessful transaction, you can get in touch with the BookMyShow Support Center or visit <u>https://support.bookmyshow.com</u>

### 5. What if the show is cancelled and the customer has availed the discount?

In case the show is cancelled and the payment has been debited from your account, you can get in touch with BookMyShow Support Center or visit <u>https://support.bookmyshow.com</u> and claim your refund

### 6. This offer is valid for which all card categories?

This offer is valid only on Bandhan Bank Mastercard Platinum Plus Debit Cards

### 7. Which bin ranges are eligible for this offer?

The following bin ranges are eligible for the offer: 53361828

#### 8. What is a bin range?

Bin range are the first 8 digits on your Debit card